



## **Retail Ambassador**

**Length of course: 1/2 day**

### **Is this the right course for me?**

This course is suitable for retailers who want to share their experience of working in the sector to encourage others to join. Once trained, you will be able to talk knowledgeably and confidently to groups about the sector and your own career.

### **Pre-Course Requirements**

Academic qualifications are not essential; the only common requirement is a passion for retail.

### **What will I learn about?**

You will learn how to talk knowledgeably and confidently to groups about the sector and your own career.

### **How will I learn?**

You will learn by listening to talks, group discussions, course related in-class activities and question and answers.

### **Will I gain a qualification?**

You will not gain a formal qualification but you may receive a Certificate of Attendance and Achievement from your tutor.

### **What can I do next?**

CIEH Training Skills and Practice

### **What do I need to bring?**

Note pad and pen.

### **Can I talk to someone about my course before I start?**

It is usually possible to put you directly in touch with the tutor if a member of the skillscentre:mk team cannot answer your query.

### **If you need to contact us:**

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