



business following a detailed needs assessment by a licensed trainer (costs will vary).

To hear how **WorldHost™** can support your business in meeting your customers' expectations, contact [jackie.small@skillscentremk.co.uk](mailto:jackie.small@skillscentremk.co.uk) or call us on 01908 398111.

Click the links below to view other **WorldHost™** programmes:

**THE PRINCIPLES OF CUSTOMER SERVICE - RETAIL**

**FRONTLINE MANAGEMENT SOLUTIONS - RETAIL**